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DECLASSIFIED
DATE 10/1/83
BY SP-6 BJS

NON-PROPRIETARY

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

Charter Fiberlink SC-CCO, LLC

QUARTER / YEAR

1st Q / 2009

Month:

Jan

Feb

March

Number of Customer Access Lines

Trouble Reports / Access Line (%)

_____ %

_____ %

_____ %

Customer Out of Service Clearing Times (%)

_____ %

_____ %

_____ %

New Installs Completed w/in 5 Days (%)

_____ %

_____ %

_____ %

Commitments Fulfilled (%)

_____ %

_____ %

_____ %

Comments / Explanations: _____

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